

2018 Shipping Schedule



We care about your patients...

The following shipping schedule reflects the FedEx & UPS pickup and delivery schedule for samples being shipped to Cleveland HeartLab. Please **do not ship** on the dates below to ensure the stability of your patient samples:

Memorial Day 2018

Friday, May 25, 2018	Monday, May 28, 2018	Tuesday, May 29, 2018
SHIP	DO NOT SHIP	SHIP

CHL, FedEx & UPS
CLOSED

Independence Day 2018

Tuesday, July 3, 2018	Wednesday, July 4, 2018	Thursday July 5, 2018
DO NOT SHIP	DO NOT SHIP	SHIP

FedEx & UPS
Blackout

CHL, FedEx & UPS
CLOSED

Labor Day 2018

Friday, August 31, 2018	Monday, September 3, 2018	Tuesday September 4, 2018
SHIP	DO NOT SHIP	SHIP

CHL, FedEx & UPS
CLOSED

Thanksgiving 2018

Wednesday, November 21, 2018	Thursday, November 22, 2018	Friday, November 23, 2018
DO NOT SHIP	DO NOT SHIP	SHIP

FedEx & UPS
Blackout

FedEx & UPS
Blackout

Christmas 2018

Monday, December 24, 2018	Tuesday, December 25, 2018	Wednesday, December 26, 2018
DO NOT SHIP	DO NOT SHIP	SHIP

FedEx & UPS
Blackout

CHL, FedEx & UPS
CLOSED

New Year's 2018-2019

Monday, December 31, 2018	Tuesday, January 1, 2019	Wednesday, January 2, 2019
DO NOT SHIP	DO NOT SHIP	SHIP

FedEx & UPS
Blackout

CHL, FedEx & UPS
CLOSED

PLEASE NOTE:

1. FedEx & UPS "Blackout" reflects "DO NOT SHIP" because samples shipped on these dates will be delayed and held in an uncontrolled environment beyond the standard 24 hours, since the next day is a holiday with no delivery. These proactive steps avoid the risk of an expired sample. Customer Service will contact you regarding any concerns that may arise with sample quality.
2. If you collect samples on a "DO NOT SHIP" day, please refrigerate until the next allowed SHIP day. Please note that some tests might be past stability by the time they arrive at CHL.
3. Hawaii and Alaska clients, please call for special shipping instructions.
4. Please allow for slight delays in turnaround time during the holidays due to the altered shipping schedule.
5. For additional questions, please contact customer support at **866.358.9828, option 1**.