

2019 Hawaii Clients Shipping Schedule



We care about your patients...

The following shipping schedule reflects the FedEx & UPS pickup and delivery schedule for samples being shipped to Cleveland HeartLab. Please **do not ship** on the dates below to ensure the stability of your patient samples:

Memorial Day 2019

Monday, May 27, 2019	Tuesday, May 28, 2019
DO NOT SHIP	SHIP

FedEx & UPS
CLOSED

Independence Day 2019

Tuesday, July 2, 2019	Wednesday, July 3, 2019	Thursday, July 4, 2019	Friday, July 5, 2019
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP	DO NOT SHIP

FedEx & UPS
Blackout

FedEx & UPS
Blackout

FedEx & UPS
CLOSED

Labor Day 2019

Monday, September 2, 2019	Tuesday, September 3, 2019
DO NOT SHIP	SHIP

FedEx & UPS
CLOSED

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Thanksgiving 2019

Tuesday, November 26, 2019	Wednesday, November 27, 2019	Thursday, November 28, 2019	Friday, November 29, 2019
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP	DO NOT SHIP
FedEx & UPS Blackout	FedEx & UPS Blackout	FedEx & UPS CLOSED	

Christmas 2019

Monday, December 23, 2019	Tuesday, December 24, 2019	Wednesday, December 25, 2019	Thursday, December 26, 2019
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP	SHIP
FedEx & UPS Blackout	FedEx & UPS Blackout	FedEx & UPS CLOSED	

New Year's 2019-2020

Monday, December 30, 2019	Tuesday, December 31, 2019	Wednesday, January 1, 2020	Thursday, January 2, 2020
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP	SHIP
FedEx & UPS Blackout	FedEx & UPS Blackout	FedEx & UPS CLOSED	

PLEASE NOTE:

1. FedEx & UPS "Blackout" reflects "**DO NOT SHIP**" because samples shipped on these dates will be delayed and held in an uncontrolled environment beyond the standard 24 hours, since the next day is a holiday with no delivery. These proactive steps avoid the risk of an expired sample. Customer Service will contact you regarding any concerns that may arise with sample quality.
2. If you have a scheduled FedEx or UPS pickup on a "**DO NOT SHIP**" day, you are responsible to cancel the pickup.
3. If you collect samples on a "**DO NOT SHIP**" day, please refrigerate until the next allowed **SHIP** day. Please note that some tests might be past stability by the time they arrive at CHL.
4. Please allow for slight delays in turnaround time during the holidays due to the altered shipping schedule.
5. For additional questions, please contact customer support at **866.358.9828, option 1**.