

2020 Shipping Schedule



We care about your patients...

The following shipping schedule reflects the FedEx & UPS pickup and delivery schedule for samples being shipped to Cleveland HeartLab. Please **do not ship** on the dates below to ensure the stability of your patient samples:

Memorial Day 2020

Friday, May 22, 2020	Monday, May 25, 2020	Tuesday, May 26, 2020
SHIP	DO NOT SHIP	SHIP

FedEx & UPS
CLOSED

Independence Day 2020

Thursday, July 2, 2020	Friday, July 3, 2020	Saturday July 4, 2020
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP

FedEx & UPS
Blackout

FedEx & UPS
CLOSED

FedEx & UPS
CLOSED

Labor Day 2020

Friday, September 4, 2020	Monday, September 7, 2020	Tuesday September 8, 2020
SHIP	DO NOT SHIP	SHIP

FedEx & UPS
CLOSED

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Thanksgiving 2020

Wednesday, November 25, 2020	Thursday, November 26, 2020	Friday, November 27, 2020
DO NOT SHIP	DO NOT SHIP	SHIP

FedEx & UPS
Blackout

FedEx & UPS
CLOSED

Christmas 2020

Thursday, December 24, 2020	Friday, December 25, 2020	Saturday, December 26, 2020
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP

FedEx & UPS
Blackout

FedEx & UPS
CLOSED

New Year's 2020-2021

Thursday, December 31, 2020	Friday, January 1, 2021	Saturday, January 2, 2021
DO NOT SHIP	DO NOT SHIP	DO NOT SHIP

FedEx & UPS
Blackout

FedEx & UPS
CLOSED

PLEASE NOTE:

1. FedEx & UPS "Blackout" reflects "**DO NOT SHIP**" because samples shipped on these dates will be delayed and held in an uncontrolled environment beyond the standard 24 hours, since the next day is a holiday with no delivery. These proactive steps avoid the risk of an expired sample. Customer Service will contact you regarding any concerns that may arise with sample quality.
2. If you have a scheduled FedEx or UPS pickup on a "**DO NOT SHIP**" day, you are responsible to cancel the pickup.
3. If you collect samples on a "**DO NOT SHIP**" day, please refrigerate until the next allowed **SHIP** day. Please note that some tests might be past stability by the time they arrive at CHL.
4. Please allow for slight delays in turnaround time during the holidays due to the altered shipping schedule.
5. For additional questions, please contact customer support at **866.358.9828, option 1**.