

# 2021 Hawaii Client Shipping Schedule



## We care about your patients...

The following shipping schedule reflects the FedEx & UPS pickup and delivery schedule for samples being shipped to Cleveland HeartLab. Please **do not ship** on the dates below to ensure the stability of your patient samples:

### Memorial Day 2021

Monday, May 31, 2021	Tuesday, June 1, 2021
<b>DO NOT SHIP</b>	<b>SHIP</b>

**FedEx & UPS  
CLOSED**

### Independence Day 2021

Friday, July 2, 2021	Saturday, July 3, 2021	Sunday, July 4, 2021	Monday, July 5, 2021	Tuesday, July 6, 2021
<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>SHIP</b>

**FedEx & UPS  
Blackout**

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Blackout**

**FedEx & UPS  
CLOSED**

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CLOSED**

### Labor Day 2021

Monday, September 6, 2021	Tuesday September 7, 2021
<b>DO NOT SHIP</b>	<b>SHIP</b>

**FedEx & UPS  
CLOSED**

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## Thanksgiving 2021

Tuesday, November 23, 2021	Wednesday, November 24, 2021	Thursday, November 25, 2021	Friday, November 26, 2021	Saturday, November 27, 2021	Monday, November 29, 2021
<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>SHIP</b>

FedEx & UPS Blackout    FedEx & UPS Blackout    FedEx & UPS CLOSED

## Christmas 2021

Thursday, December 23, 2021	Friday, December 24, 2021	Saturday, December 25, 2021	Monday, December 27, 2021
<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>SHIP</b>

FedEx & UPS Blackout    FedEx & UPS Blackout    FedEx & UPS CLOSED

## New Year's 2021-2022

Thursday, December 30, 2021	Friday, December 31, 2021	Saturday, January 1, 2022	Monday, January 3, 2022
<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>DO NOT SHIP</b>	<b>SHIP</b>

FedEx & UPS Blackout    FedEx & UPS Blackout    FedEx & UPS CLOSED

### PLEASE NOTE:

1. FedEx & UPS "Blackout" reflects "DO NOT SHIP" because samples shipped on these dates will be delayed and held in an uncontrolled environment beyond the standard 24 hours, since the next day is a holiday with no delivery. These proactive steps avoid the risk of an expired sample. Customer Service will contact you regarding any concerns that may arise with sample quality.
2. If you have a scheduled FedEx or UPS pickup on a "DO NOT SHIP" day, you are responsible to cancel the pickup.
3. If you collect samples on a "DO NOT SHIP" day, please refrigerate until the next allowed SHIP day. Please note that some tests might be past stability by the time they arrive at CHL.
4. Please allow for slight delays in turnaround time during the holidays due to the altered shipping schedule.
5. For additional questions, please contact customer support at 1.866.358.9828, option 1.